Chatbot Conversation Flow Builder

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Design chatbot conversations that help visitors find answers or reach a person.

What this guide covers

- Map a primary conversation path.
- Write responses, data requests and fallback options.
- Test the flow and improve it from feedback.

Who this is for

For teams building customer-facing chatbots.

Putting the ideas to use

Prototype one complete use case and test it before wider deployment.

Book details

Format: Guide. Pages: 33. Words: 3556.

Download availability: After payment, download the complete ZIP package or the included PDF separately.